

# **GENERAL CONDITIONS OF SALE 2019**

## **I. Booking**

All group reservations are to be made with the Group Service department. A booking is firm only after the contract is signed between Group Service and guest with the expression « bon pour accord ».

## **II. Rates**

All our rates include tax and are confidential. Rates are applicable for groups of at least 20 persons and valid to December 31 2019.

## **III. Menus**

The choice of menus and dishes must be specified to Group Service before the group arrives, 10 days before arrival at the latest.

All menu choices must be identical within the group. No change of dish in the menu will be accepted during service.

In exceptional circumstances, the management reserves the right to change the menu selected: a similar or superior dish will then be provided.

## **IV. Free meals**

For tour operators we grant :1 free meal for 20 paid meals, 2 free for 40 paid meals, 3 free for 60 paid meals (except children's menus).

## **V. Payment and invoicing**

Except by prior agreement, payment is on the spot. We accept payment by cash, credit cards (except American Express), and only French cheques (foreign cheques are not accepted).

**Any cancellation not received and acknowledged at least 48 hours before arrival will be subject to payment in full and invoiced as "no-show".**

## **VI. Punctuality**

Groups are obliged to keep to the arrival time agreed on booking.

The management reserves the right to refuse a group in the event of late arrival.

## **VII. Responsibility**

The restaurant is not responsible in the event of loss, theft or deterioration of the client's personal possessions.

## **VIII. Weather**

The restaurant can change seating and table arrangements according to weather conditions.

## **IX. Exceptional events**

The restaurant reserves the right to increase the prices of meals for the days of special events (e.g.: 14th July, "Fête du Lac d'Annecy", "Le retour des Alpagnes", Foire Saint-André,.....) and public holidays and week-ends. This extra charge is will be clearly stated before confirmation (two euros) valuable December 31 2019.

## **X. Litigation**

In the event of litigation, the case will only be judged by the « Tribunal de Commerce d'Annecy ».

**Group Reservations**

**Tel : 00.33.04.50.51.85.93**